

**Libraries and Knowledge Services Impact Case Study 2019-2020**

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| **Library concerned** | Duncan Macmillan Staff Library |
| **Name of case study** |  |
| **Date of interview** |  |
| **Personal details** | |
| **Date case study completed** |  |
| **Name** | Sainabou Dibba |
| **Job title** | Clinical Educator |
| **Trust/Employing body** | Nottinghamshire Healthcare NHS Foundation Trust |
| **Email address** | Sainabou.dibba@nottshc.nhs.uk |
| **Telephone number** | 01159691300 ext. 1951147 |
| **Outline of the problem or enquiry** | |
| **Summary of problem/reason for enquiry (why was the library's help required?)** | |
| I was developing a venepuncture training course and contributing in the development of the Trust venepuncture policy.  There was lack of clarity about which device is more appropriate to use when obtaining blood samples.  I contacted the Trust Library team to help me gather some evidence regarding benefits and limitations of venepuncture devices. | |
| **Brief description of the information found/service provided** | |
| I was provided with the article I was interested in finding and was given further information on how to find articles for example using Google Scholar. A direct link was also provided. | |
| **Outcome and impact** | |
| **Summary of outcome and impact (Publication? Informing service or patient care? Supporting your role in the Trust?** | |
| As a result, I was able to use evidence based information in the venepuncture course which helped assisted staff to use the right equipment based on the evidence and patients’ needs. | |
| **Immediate impact (including quotes)** | |
| Some staff members reflected on their practice with regards to equipment choice and use the new information provided to change practice for the better. | |
| **Probable future impact (including quotes)** | |
| Better patient assessment prior to choosing venepuncture device.  Venepuncture may be less painful if the correct device is used.  Reduced cost if the right equipment is used depending on patients’ needs rather than choosing a device based on staff preference. | |
| **What (if any) benefits to the Trust are there from what you found?** | |
| My findings were recommended in the Trust venepuncture policy to offer clarity when using venepuncture equipment. | |
| **Any other comments** | |
| I find the library team very helpful and always respond to my enquiry in a timely manner. I have attended searching for evidence courses which has helped me to find evidence easier. | |

**Please consider the types of impact below and please tell me the library service helped in any way, if they are current or future impacts, and any comments?**

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| --- | --- | --- |
| **Impact** | **Current** | **Future** |
| Contributed to personal or professional development |  |  |
| *Comments*: | | |
| Contributed to service development or delivery |  |  |
| *Comments*: | | |
| Facilitated collaborative working |  |  |
| *Comments*: | | |
| Health information for patients, carers and the public |  |  |
| *Comments*: | | |
| Improved the quality of patient care |  |  |
| *Comments*: | | |
| Mobilising evidence and organisation knowledge |  |  |
| *Comments*: | | |
| More informed decision making |  |  |
| *Comments*: | | |
| Productivity and efficiency |  |  |
| *Comments*: | | |
| Reduced risk or improved safety |  |  |
| *Comments*: | | |
| Saved money or contributed to financial effectiveness |  |  |
| *Comments*: | | |

**Did the information or library service provided help:**

Confirm prior knowledge or refresh your memory

Gain new knowledge

Generate new ideas

Update skills

Gain new skills

Improve your confidence

Save your time

None of the above